Received: March 7th, 2022 | Revised: May 25th, 2022 | Accepted: July 5th, 2022

DOI: 10.53106/102596272022120474003

Impact of gift promotion appeals with two types of givers on givers' purchase intention

Tser-Yieth Chen¹ | Tsai-Lien Yeh² | Hsueh-Ling Wu³

ABSTRACT

This study is the first work to combine gift promotion appeals with the giver-recipient relationship from the perspective of gift marketer and gift-giver. This study extends the academic literature of the focus theory of normative conduct in gift-giving marketing. Empirical results showed that popularity appeal produced higher purchase intention than scarcity appeal; Limited-Quantity Scarcity (LQS) appeal produced higher purchase intention than Limited-Time Scarcity (LTS) appeal; and Peer Popularity (PP) appeal produced higher purchase intention than Social Popularity (SP) appeal (i.e., PP>SP>LQS>LTS). The gift promotion appeal and giver-recipient relationship information affect the gift giver's preference, and then gift marketer needs to design an appropriate sale promotion appeal in order to carry out differentiated gift marketing.

Keywords:

Popularity appeal, Scarcity appeal, Limited-quantity scarcity, Limited-time scarcity, Social popularity, Peer popularity, Social norms, Relational norms, Focus theory of normative conduct, Gift-giving.

¹ Corresponding author, Graduate Institute of International Business, National Taipei University, New Taipei, Taiwan, chenty@mail.ntpu.edu.tw

² Department of International Business, Ming Chuan University, Taoyuan, Taiwan

³ Department of Finance and Cooperative Management, National Taipei University, New Taipei, Taiwan